



Rosamond Community Services District

Official Newsletter of Rosamond Community Services District - August 2020



ACP Replacement Project Complete

It is easy to forget the vast infrastructure required to allow us the luxury of clean water on demand. One of the largest parts of that infrastructure and, in some cases, the oldest, are the pipes that make up the water conveyance and delivery system.

Down in the earth, running under our streets and along our sidewalks, are water pipelines. These lines provide our homes with a reliable water supply and give us peace of mind that when we turn our tap, water will flow. Some of these lines are decades old and were installed when our community's current population and water demand could not have been predicted. As these pipelines age, they become more vulnerable to leaks and breaks.

The ACP pipeline replacement project has been underway over the last several months to proactively replace older-but-serviceable concrete pipes with a new, larger PVC pipe. These recently installed pipes offer many benefits. Replacing the aging infrastructure helps prevent future leaks and breaks. The project also extended service lines, and, in

some cases, installed pipe twice as large as what it replaced, increasing capacity.

Approximately 10,000 feet of new 8" PVC pipe was installed, replacing around 9,700 feet of old 4" and 6" concrete pipe. This project also included the installation of 17 new fire hydrants.

You may have noticed our contractor crews digging trenches, installing new pipe, and capping the asphalt. We know that construction projects like this can be an annoyance and inconvenience, but they are necessary to keep our water flowing. We are grateful for your patience as we completed this project. We look forward to enjoying the benefits of the new, larger capacity pipelines for many years to come.

Billing Policy Change

You have likely seen the new RCSD billing policy take effect, as reflected in your July and August service statements. These lower bills are the new normal for RCSD customers and are due to the water and sewer base rates being collected on the tax roll.

It is important to note that your rates have not increased or decreased. We have only changed how and when your base rates are collected. These base rates are still being charged each month and will come due with your property taxes every six months.

Base rates do not vary month to month and are about \$75 for most residential customers. You may find it helpful to put aside enough money to cover your base rates each month so you will be ready to pay them when they

come due with your property taxes. If you are paying a mortgage, you may want to contact your lender to increase your impound account and monthly payment to cover the base rates amount.



New Ways To Communicate

RCSD is making an increased effort to keep our customers and community informed. We began using email in March for urgent and routine communications, including messages about the then-new COVID-19 outbreak. More recently, we have been using email to distribute our monthly newsletters and answer customer questions.

If you have not received these emails, you can sign up by going to our website, rosamondcsd.com, hovering over 'I WANT TO...' on the right side of the menu bar, and clicking 'Update My Contact Info'. You may need to check your spam or junk folders to make sure RCSD emails are not being sent there accidentally.

We have recently begun using Facebook, both to post relevant information and get feedback from our community. Our page is at facebook.com/rosamondcsd. You can also find us on [YouTube as RCSD Media](#).

Whether you like a traditional paper bill and newsletter, or the convenience and sustainability of electronic communication, RCSD has you covered. We also always welcome your suggestions and comments at customerservice@rosamondcsd.com.

Lower Usage = Lower Bills

We know that the state and county pandemic restrictions are putting a strain on many people's finances. One way to free up some money in your budget is to reduce your water bill by reducing your usage. Here are a few easy ways to reduce your water usage and water bill:

- Turn off the water while not in use, like when you're brushing your teeth
- Fix leaks around the house
- Take shorter showers
- Water lawns less and at night
- Only wash full loads of laundry/dishes

You can find even more tips online by searching for water conservation. Lowering your bill by reducing your usage can also work on your other utilities, like electricity and gas. Finally, if you are having trouble paying your bill, please reach out to us so we can work together to find a solution.



HOUSEHOLD HAZARDOUS WASTE COLLECTION EVENT:
MOJAVE

SATURDAY, SEPTEMBER 5, 2020
17035 FINNIN ST, BUILDING #2
9 AM - 12 PM

Accepted Materials
Batteries | Motor Oil | Paints | Light Bulbs | Sharps
| Pool Chemicals | Automotive Products |
Cleaning Products & more!

TOO TOXIC TO TRASH!

RULES TO FOLLOW

- Label All Containers
- No Leaking Containers
- Do Not Mix Wastes
- Transport no more than 15 gallons or 125 lbs of waste per trip

Business Waste **NOT** accepted
*Collection event may be cancelled due to weather conditions

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