



## Rosamond Community Services District

Official Newsletter of Rosamond Community Services District - December 2020

### **No Water? Your Pipes May Be Frozen**

Every winter we get calls and emails from concerned customers trying to figure out why their water has been turned off. For many of these customers, it is not their account that is frozen, but their pipes!

Freezing temperatures can cause frozen pipes that can slow the flow of water in your home to a trickle, or even stop it completely. If your RCSD account is in good standing and your water is not flowing on a cold day, it is likely that your pipes have frozen.

RCSD is responsible for the water infrastructure leading up to, and including your water meter. Everything on the house side of the water meter is the responsibility of the property owner. While we cannot help property owners with frozen pipes and other plumbing problems, here are some tips you may find helpful.

### **Preventing Pipes from Freezing**

- Insulate your pipes- This is often a one-day job that most homeowners can tackle. Contact the local home improvement store or plumber for more information.



### **Turning off water is a last resort**

RCSD will make every practical effort to contact you if your account becomes past due through:

- Notices on your monthly bill
- Phone calls and messages
- Additional notice by mail
- Door hangers

RCSD will not turn off water service without first making every practical effort to contact the customer. Remember that we would much rather work together to help you settle your account than to turn off your water or send your account to collections. If you are falling behind, please call us for help.

- Keep the heat on/up in your home- An easy way to keep the pipes inside your home from freezing is to keep them warm by heating your home, even if it is unoccupied.
- Seal up your home with caulking and foam tape- Trapping warmer air around your pipes and keeping cold outside air out is an easy way to help keep your pipes from freezing. Fix the drafts in your home, your pipes and heating bill will thank you.
- Close the garage door or access doors and panels- This is the same idea as sealing up your home but on a much larger scale.
- Leave a faucet trickling- Keeping water flowing through the sections of pipe that are cold enough to freeze can keep them from freezing. Be sure to capture the water that trickles in a bucket to use it, rather than just waste it down the drain.

## Thawing Frozen Pipes

- Turn on your faucet- This will let warmer water flow through the ice and help melt it. Be sure to capture the water and use it, rather than just waste it down the drain.
- Use a hair dryer, heat lamp, or heating pad on the frozen section of pipe. With the faucet open, start on the faucet side of the pipe and work back. NEVER USE EXTREME HEAT OR OPEN FLAMES.
- Use a space heater- to blow warm air around the frozen pipes.

See our [November 2020 Newsletter](#) for more [Winter Water Tips](#).



## Keep Fighting FOG

FOG: Fat, Oil, and Grease stop up sewer pipes and can create backups in our sewers. Help keep sewage flowing the right direction (away from your home) by never putting Fat, Oil, or Grease down your drain. This is especially important during the holiday season.

Fat, oil, and grease gel up and become solid when they cool down in sewer pipes. This can slow or stop sewer waste from flowing away from your home and, in some cases, back up the pipes. With nowhere else to go, sewer waste can flow back into your home if the pipes are blocked completely, causing terrible smells and messes. FOG removal also requires additional maintenance and repairs from RCSD crews, driving up district costs that have to be covered by our customers.

FOG is more than just bacon grease and cooking oil. It includes things like lard, butter, margarine, gravy, dairy products, mayonnaise, salad dressings, and food scraps from meat. An easy way to dispose of FOG is to wait for it to cool, pour it into an empty can with an absorbent material like saw dust or kitty litter, and put it in the trash. Greasy pans should be wiped down with a paper towel before being washed.

Other things that should not be washed down the drain are eggshells, coffee grounds, rice, pasta, medicines, and household chemicals. These all can cause blockages and additional maintenance and removal efforts. It is also vital to remember to only put the 3 P's down the toilet: Pee, Poo and toilet Paper.

This is a cheap and easy way to help protect the health of our entire community by keeping our sewer pipes flowing.

## COVID Office Closure

RCSD is continuing proactive protective measures in response to the global COVID 19 pandemic. Our team is ready to serve you via phone or email at the following numbers:

Customer Service: 661-256-3411

[customerservice@rosamondcsd.com](mailto:customerservice@rosamondcsd.com)

**24 hour emergency line: (661) 816-5345**

Our front office remains closed to the public for the safety of our customers and staff.

## Hazardous Waste Events

Start the new year right by getting rid of the hazardous household waste in your home:

- 2 Jan: Mojave
- 9 Jan: Tehachapi
- 30 Jan: Tehachapi

Get more info by visiting:

[kernpublicworks.com/hazardous-waste](http://kernpublicworks.com/hazardous-waste)



VEHICLE PER WEEK

**DANGER**  
NO SMOKING

# Household Hazardous Waste Collection Event

## MOJAVE



**SATURDAY, JANUARY 2, 2021**  
**17035 FINNIN STREET, BUILDING #2**  
**9 AM - 12 PM**

### Accepted Materials

Batteries | Motor Oil | Paints | Light Bulbs |  
Sharps | Pool Chemicals | Automotive Products |  
Cleaning Products & more!



**TOO TOXIC  
TO TRASH!**



**RULES  
TO  
FOLLOW**

- Label All Containers
- No Leaking Containers
- Do Not Mix Wastes
- Transport no more than 15 gallons or 125 lbs of waste per trip

Business Waste **NOT** accepted

\*Collection event may be cancelled due to weather conditions

[KernPublicWorks.com](http://KernPublicWorks.com)

@KernCountyPublicWorks

50 LBS. PER

**DANGER**  
NO SMOKING

# Household Hazardous Waste Collection Event

## TEHACHAPI



**SATURDAY, JANUARY 9, 2021**  
**12001 TEHACHAPI BLVD**  
**9 AM - 1 PM**

### Accepted Materials

Batteries | Motor Oil | Paints | Light Bulbs |  
Sharps | Pool Chemicals | Automotive Products |  
Cleaning Products & more!



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 [KernPublicWorks.com](http://KernPublicWorks.com)

 [@KernCountyPublicWorks](https://www.facebook.com/KernCountyPublicWorks)

50 LBS. PER

**DANGER**  
NO SMOKING

# Household Hazardous Waste Collection Event

## TEHACHAPI



**SATURDAY, JANUARY 30, 2021**  
**12001 TEHACHAPI BLVD**  
**9 AM - 1 PM**

### Accepted Materials

Batteries | Motor Oil | Paints | Light Bulbs |  
Sharps | Pool Chemicals | Automotive Products |  
Cleaning Products & more!



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