



Rosamond Community Services District

Official Newsletter of Rosamond Community Services District - March 2021

Special Message from the General Manager

As we hit one year of the COVID-19 pandemic and the restrictions it brought, it is easy to focus on the challenges we all faced while trying to keep our loved ones safe and healthy. However, what stands out to me is the way we have come together as a community, supporting each other as we faced those challenges together.

Our hearts go out to those who have suffered the loss of loved ones during this pandemic. We are also keenly aware of the very real financial, emotional, and health challenges that so many of us are facing.

Every person and organization has been affected by the pandemic. Rosamond Community Services District and our staff are no exception. We want to express our thanks to our community for the patience you have demonstrated as we adapted to state-imposed restrictions. The closure of our office and transition to cash-free transactions presented challenges for everyone involved. I am grateful to our customers for their understanding and to our staff for their flexibility and diligence in providing excellent customer service while adapting to their new operating environment.

As infection numbers show downward trends, we are cautiously optimistic about returning to normal operations in the near future. Until that happens, the entire Rosamond Community Services District team will continue to do what we can to help our community make it through this pandemic together.

Again, thank you for your support during these trying times. My team and I remain committed to providing you quality water, sewer, and graffiti abatement services.

Steve A. Perez

Water Meter Maintenance

RCSD is always looking for ways to reduce operating costs while maintaining or improving the service we provide our customers. This is an essential strategy to keeping our rates as low as possible.

One example of this is wireless radio-read meters. These meters provide accurate usage readings automatically transmitted wirelessly to an RCSD vehicle that drives by each month. Not only does this significantly reduce the number of man-hours it takes to read meters each week, but the high-tech meters also allow for more in-depth usage reporting. With this in mind, it is easy to see how the recently completed meter replacement campaign was a sound investment in RCSD's future.

Many of our customers may have noticed RCSD crews manually reading or working on their water meter over the last few months. In January, it was discovered that approximately 1,100 of these high-tech meters were having transmission issues. The meters were still recording usage accurately, but could not transmit that usage data to the RCSD truck.

Recognizing the problem, RCSD crews quickly sprang into action. Our team mobilized to manually read the more than 1,100 meters, ensuring accurate and timely billing for our customers. At the same time, members of our crew worked with the manufacturers of the meters to figure out the issue and develop a remedy.

Before the month was out, it was discovered that a bad batch of parts critical to the meters' data transmission had been installed. A few days later the manufacturer was working on shipping the parts to RCSD for replacement at no cost.

Water meters are a critical part of our water delivery infrastructure. While on or near your property, the meter, angle-stop valve, and box are RCSD property. Here are some tips to help ensure the RCSD equipment closest to your home keeps serving your household well:

- **Keep the area around the meter clear of obstructions that could prevent RCSD crews from performing regular maintenance or repairs.**
- **Avoid placing anything that could block the meter's wireless signal on top of the meter, this includes trash and vehicles.**
- **Only allow qualified personnel to operate the equipment in the meter-box. If damaged, you could be liable for repair or replacement.**

Replacing the parts on each meter was relatively simple and could be accomplished in about five minutes. However, at scale, that meant over 80 man-hours were needed to fix all the meters. That's two weeks' worth of work for one crew member to fix the meters, not including travel time or other logistical considerations!

The RCSD crew was able to finish the installation of these parts by the end of March. The next usage readings will be gathered via the wireless data from the meters, which will provide accurate water usage data and evidence of a good repair. The manufacturer of the meters extended RCSD a ten-year extended warranty on the meters at a significant discount as part of the repair effort. Coupled with the dedication and expertise of our team, this will help ensure these meters function properly for years to come.

Keep Fighting FOG

The RCSD sewer maintenance crew continues to encounter issues due to the improper disposal of Fats, Oils, and Grease, or FOG. These substances gel up or solidify in the sewer lines, slowing or blocking the flow of sewer waste. If sewer waste can't flow forward, it starts to flow back where it came from. That's a mess nobody wants! Do your part to keep Rosamond clean and healthy: Keep FOG out of the drain!



Hazardous Waste Drop-Off Events

Kern County Public Works continues its household hazardous waste collection events with two dates in the next month at the Tehachapi Sanitary Landfill and Mojave Special Waste Facility. These events are critical to ensure the appropriate disposal of hazardous waste, helping to protect our local environment, especially our groundwater supplies.

Please do not mix waste. Be sure to label all containers and ensure they are not leaking. Only transport 15 gallons or 125 pounds of waste per trip.

9am - 1pm, Saturday, April 3, 2021
12001 Tehachapi Blvd
Tehachapi, CA

9am - 12pm, Saturday, May 1, 2021
17035 Finnin St, Building #2
Mojave, CA



VEHICLE PER WEEK

DANGER
NO SMOKING

Household Hazardous Waste Collection Event

TEHACHAPI



SATURDAY, APRIL 3, 2021
12001 TEHACHAPI BLVD
9 AM - 1 PM

Accepted Materials

Batteries | Motor Oil | Paints | Light Bulbs |
Sharps | Pool Chemicals | Automotive Products |
Cleaning Products & more!



**TOO TOXIC
TO TRASH!**



**RULES
TO
FOLLOW**

- Label All Containers
- No Leaking Containers
- Do Not Mix Wastes
- Transport no more than 15 gallons or 125 lbs of waste per trip

Business Waste **NOT** accepted

*Collection event may be cancelled due to weather conditions

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50 LBS. PER

DANGER
NO SMOKING

Household Hazardous Waste Collection Event

MOJAVE



SATURDAY, MAY 1, 2021

17035 FINNIN STREET, BUILDING #2

9 AM - 12 PM

Accepted Materials

Batteries | Motor Oil | Paints | Light Bulbs |
Sharps | Pool Chemicals | Automotive Products |
Cleaning Products & more!



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