



Rosamond Community Services District

Official Newsletter of Rosamond Community Services District - August 2021

Voluntary Water Conservation Order Still in Effect

Voluntary water conservation orders continue to be in effect as California remains in the grip of exceptional drought. In our July 2021 Newsletter, we detailed the Governor calling on Californians to voluntarily reduce their water use by 15% from 2020 levels. While this order is voluntary now, we have learned from past droughts such orders can quickly become mandatory, with state-issued fines and penalties attached. Voluntary conservation today can help stave off mandatory restrictions down the road.

RCSD remains your partner in conservation efforts. Please reach out to us if you need help identifying your most significant water uses or finding ways to conserve. You can also see our June 2021 Newsletter for easy water conservation tips.

Late Charges and Shutoffs for Non-payment Resumes Next Month

The temporary California order preventing late fees and water shut-offs on delinquent accounts will end on 30 Sep 2021. Late fees and shut-off of delinquent accounts will resume next month, beginning October 1st.

The order only postponed late fees and service disconnections for non-payment. RCSD has continued billing customers for their water and sewer use and collecting money to pay those bills.

If you have a delinquent account, please reach out to us. Our customer service team is ready to explore options to help get your accounts current again. We can work with

our customers to find solutions, such as payment plans. But we cannot help if you do not reach out to us.

There are also federal assistance programs available to those who qualify that can help offset the amount of money you owe. Please take advantage of them. If you need help, please reach out to our customer service team.

Not Seeing RCSD Emails? Check Your Spam Folder

Have you emailed RCSD customer service or signed up for our email alerts and newsletters but never got anything in reply? Your email provider may be accidentally forwarding RCSD emails to your spam folder. Check your spam folder today, and be sure to mark RCSD emails as not spam. If you need help, reach out to your email provider for support.

Bulky & Hazardous Waste Events

Here are the free household hazardous and bulky waste drop-off events happening this month. Remember, you should never pour household hazardous waste down the drain. Help keep Rosamond clean and healthy!

Household Hazardous Waste Drop-off

4 Sep 2021, 9am-12pm
Mojave Special Waste Facility
17035 Finin St, Bldg #2, Mojave

Household Hazardous Waste Drop-off

11 Sep 2021, 8am-12pm
Waste Management Rosamond Yard
1713 Sierra Hwy, Rosamond

Understanding Your Water and Sewer Usage Bill

Like many water providers, RCSD bills base rates on the tax roll and sends out monthly bills to cover usage. Here's what your monthly usage bill looks like.

Recent billing activity and balance

Previous Activity	
Last Bill:	\$40.64
Payment:	\$0.00
Past Due Amount (Due Immediately):	\$40.64

BILLING DETAIL

WATER	WATER SERV	\$0.00
	WATER USAG	\$62.12
Total Water		\$62.12
SEWER	SEWER BASE	\$0.00
	SEWER HCF	\$2.32
Total Sewer		\$2.32

TOTAL AMOUNT DUE \$105.08

Please make sure to pay your bill by the due dates to avoid additional penalties and door tag fees.

The bill is considered delinquent on the tenth (10th) day of the month, and a 10% penalty will be assessed on the unpaid balance on the twentieth (20th) day of the month.

Bill breakdown and total

Important billing information

Water meter size and readings

WATER USAGE INFORMATION

1 Unit = 748 gallons

Meter Size	Previous Read	Current Read
5/8 METER*	2077	2100

Prev. Year Usage (CF)	Current Usage (CF)
21.00	23

Compare current water usage to the same time last year

Water use broken down by tier (Different customer types have different tiers)

PRICING TIERS	COST PER UNIT	USAGE IN UNIT	WATER CHARGES
1-7 hcf	2.91	3	8.73
8-21 hcf	3.21	12	38.52
>21 hcf	4.03	8	32.24

SEWAGE USAGE INFORMATION

Prev. Year Usage (CF)	Current Usage (CF)
9.00	8

100 HCF = 748.05 gallons

Compare current sewer usage to the same time last year

ROSAMOND CSD

Office Hours
Monday, Tuesday, & Thursday: 8:00 AM - 4:30 PM
Wednesday: 9:00 AM - 4:30 PM
Closed on Friday

Customer Service; Billing Inquiries: (661) 256-3411
24 Hour Emergency Service: (661) 816-5345
Pay online at: www.rosamondcsd.com 24/7 Access

Pay using the Automated Phone (661) 256-3411
Pay System 24/7 option 1

You will need your phone payment ID to utilize the system.
The phone payment ID is located on the payment coupon.

UPDATE CONTACT INFORMATION

NAME: _____
MAILING ADDRESS: _____
CITY/STATE/ZIP: _____
TELEPHONE: (____) _____
EMAIL: _____

Easily update your contact information here

Important RCSD contact information

