

Rosamond Community Services District

Official Newsletter of Rosamond Community Services District - September 2021

"I call on all Californians to voluntarily reduce their water use by 15 percent from their 2020 levels."

-GOVERNOR GAVIN NEWSOM, EXECUTIVE ORDER N-10-21, 8 Jul 2021



Cooler Weather Means Easy Water Conservation

October is traditionally the time our desert begins cooling down, often ending the month with highs in the low 70's. As the weather cools, there are some easy things you can do to help conserve water.

The biggest and easiest change you can make is adjusting your sprinklers. Less water evaporates from your lawn as temperatures cool. Dial back the amount of time your sprinklers are on. If we are lucky enough to get rain, make sure to turn your sprinklers off until there is no longer standing water and your lawn no longer feels saturated.

As the weather becomes too cool to swim, you can also winterize and cover your pool. This will reduce the need to top it off due to evaporation.

Fall is also a great time to check your home over for water leaks, insulate pipes, and drain uninsulated pipes. This will help you prepare for freezing overnight temperatures and prevent burst pipes.

Remember, the governor's order to reduce water use by 15% is still voluntary, but that could quickly change if the drought continues. Making little changes now makes possible future state conservation mandates much easier.

Late Fees and Water Shutoffs for Non-payment Have Resumed

The California order temporarily preventing water shut-offs on delinquent accounts ended on September 30th, 2021.

Our team is focused on serving our community and we are doing our best to find ways to help keep the water on, even in hard times like these. We have several bill payment options we can offer to help you catch up on a past-due balance. Together, we can develop a plan that will help you get caught up and paid off.

But our team cannot do anything to help you if you do not reach out to us about your situation and work with us.



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If you are past due on your water bill, doing nothing is the worst thing you can do. Ignoring phone calls, door hangers, and other notices will only put you further behind, begin earning you late fees, and could ultimately result in service disconnection.

Please call or email us if you are past due on your water bill. We may be able to work out a solution that fits your needs, together.



Fight the FOG!

FOG: Fat, Oil, and Grease stop up pipes and can create backups in our sewers. Help keep sewage flowing in the right direction (away from your home) by never putting fat, oil, or grease down your drain.

Fat, oil, and grease gel up and become solid when they cool down in sewer pipes. This can slow or stop sewer waste from flowing away from your home and, in some cases, back up the pipes. With nowhere else to go, sewer waste can flow back into your home if the pipes are blocked completely, causing terrible smells and messes.

FOG removal also requires additional maintenance and repairs from RCSD crews, driving up district costs that have to be covered by our customers.

FOG is more than just bacon grease and cooking oil, it includes things like lard, butter, margarine, gravy, dairy products, mayonnaise, salad dressings, and food scraps from meat. All of these things should be disposed of in the trash. Greasy pans should be wiped down with a paper towel before being washed.

This is an easy and inexpensive way to help keep our sewer pipes flowing and protect the health of our entire community.

Resources on Our Website

Our website, <u>rosamondcsd.com</u>, was designed and built with you in mind. It offers information, services, and forms that our customers can access any time day or night. Here is where you can find some of the most useful and commonly accessed pages and functions on <u>rosamondcsd.com</u>:

Agendas and minutes from meetings
I Want To... → View Meetings Schedules,
Agendas & Minutes

Apply for water and sewer serviceI Want To... → <u>Apply for Service</u>

End my water and sewer service
Customers → Service Disconnection

Update your contact information
I Want To... → Update My Contact Info

Ask a question about your bill Customers → Billing Questions

See current and future rates
Customers → Water/Sewer Rates

Answers to frequently asked questions Customers \rightarrow FAQ

