



## Rosamond Community Services District

Official Newsletter of Rosamond Community Services District - October 2021

**“I call on all Californians to voluntarily reduce their water use by 15 percent from their 2020 levels.”**

-GOVERNOR GAVIN NEWSOM, EXECUTIVE ORDER N-10-21, 8 JUL 2021

### State Water Conservation

We have been covering the drought and the state response to it for several months now. Our July newsletter detailed how Governor Newsom reached out to California residents to reduce their water use by 15% compared to 2020. Unfortunately, the numbers are in, and California residents' water use is only down by 5%.

In response to this, Governor Newsome has issued a new proclamation that continues to request Californians to voluntarily reduce their usage and empowers local water agencies to take actions to encourage water use reductions. This includes prohibitions on using water to clean driveways and sidewalks, water use that creates flooding or runoff in gutters or streets, or watering within 48 hours of measurable rainfall.

At this time, all of these measures are at the local water district's discretion. That said, they are very familiar. The state mandated many of these restrictions in the last major drought. At this time, RCSD is not implementing any of these restrictions.

The topic of water conservation came up at the RCSD Regular Board Meeting on October 13th, 2021. General manager Stever Perez commended our customers for going above and beyond in cutting back water use to reach past conservation goals.

However, with the new water conservation goals put forth by the Governor, the RCSD board and staff have been discussing how to work with the community to help meet them.

Our focus moving forward will be on using water more efficiently instead of requesting our community to cut back on use. One example of this is utilizing landscaping plants and techniques that are more water-efficient without sacrificing usability or curb appeal. RCSD is your ally in meeting state water conservation goals. We can do it together.

*You can learn more about the drought and how the state is coping with it at [saveourwater.com](https://www.saveourwater.com)*

### Upcoming Holiday Closures

The RCSD offices will be closed, and our customer service team unavailable on the telephone on the following holidays:

**November 11 - Veterans Day**

**November 25 - Thanksgiving**

**December 23 - Christmas (Observed)**

**December 30 - New Years (Observed)**

### RCSD Office Access

Covid 19 continues to impact how RCSD can conduct business and interact with our customers. Due to the pandemic, and out of an abundance of caution for our staff,

our office remains closed to the public. That said, our skilled customer service team is available on the phone at 661-256-3411 during regular business hours. You can also email them at any time at [customerservice@rosamondcsd.com](mailto:customerservice@rosamondcsd.com).

You can access many account functions anytime on our website. These include paying your bill, service connections and disconnections, submitting questions about billing, viewing the water and sewer rate schedules, viewing board of directors meeting schedules, agendas and minutes, and more. You can find most of these functions under the [CUSTOMERS](#), and [I WANT TO...](#) menus on [rosamondcsd.com](http://rosamondcsd.com).

### **Regular Business Hours**

We've maintained the same business hours listed below for several years. Many people ask why we open later on Wednesdays. This is a great question! Each week, we use that hour to provide our teams and crews with essential training and discuss current topics facing our district and community.

#### ***RCSD Business Hours***

**Monday - 8:00 am to 4:30 pm**

**Tuesday - 8:00 am to 4:30 pm**

**Wednesday - 9:00 am to 4:30 pm**

**Thursday - 8:00 am to 4:30 pm**

**Friday - Closed**

**Saturday - Closed**

**Sunday - Closed**

### **After Hours and Emergency Service**

When it comes to water and sewer service, some issues are emergencies that cannot wait. For these emergencies, we have a 24-hour emergency line that you can reach at 661-816-5345. Please be aware that this number is only for water and sewer emergencies in RCSD's jurisdiction.

Remember, RCSD's jurisdiction ends at your water meter. If you are having water issues on anything on your side of the water meter, it is your responsibility. Having our crews respond to problems that are not an emergency or not in our jurisdiction may result in a \$120 after-hours fee.

### **Graffiti Abatement**

Graffiti abatement, or clean-up, is an official function of RCSD, but we need your help. Please report any graffiti you see around Rosamond by calling or emailing us with the location at 661-256-3411 or [customerservice@rosamondcsd.com](mailto:customerservice@rosamondcsd.com).

### **Household Hazardous Waste Drop-off**

Rosamond residents looking to get rid of household hazardous waste will have the opportunity to do so for free this month. Kern County is holding a household hazardous waste drop-off event on November 6th at their special waste facility in the Mojave Air and Space Port.

#### ***Hazardous Waste Drop-off***

Saturday, November 6, 9am-12pm

Mojave Special Waste Facility  
17035 Fynn St, Bldg #2, Mojave, CA

### **Bulky Waste Drop-off**

Waste Management is hosting another no-cost bulky waste drop-off event in November. It is the quick, easy, and free way to properly dispose of any large or bulky items you need to get rid of.

#### ***Bulky Waste Drop-off***

Saturday, November 27, 8am-12pm

Waste Management Rosamond Disposal  
1731 Sierra Hwy, Rosamond, CA

**NO HAZARDOUS WASTE OR TIRES**

