

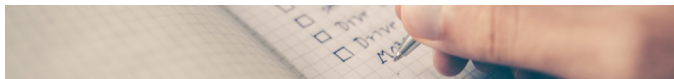


Rosamond Community Services District

Official Newsletter of Rosamond Community Services District - November 2021

“I call on all Californians to voluntarily reduce their water use by 15 percent from their 2020 levels.”

-GOVERNOR GAVIN NEWSOM, EXECUTIVE ORDER N-10-21, 8 JUL 2021



Strategic Planning: Building the Foundation of Success

It has been said that a goal without a plan is just a wish. But no amount of wishing will keep the water and sewer lines flowing. It takes the daily efforts of a dedicated team steered by short and long-term plans.

In 2019 the RCSD board of directors and staff met and formed a five-year strategic plan to guide RCSD's efforts and investments to best meet the needs of our customers and community. Part of this plan is our mission and vision statements. These define RCSD's overall purpose and what we hope to accomplish.

RCSD Mission Statement:

“To enhance the quality of life in the community by providing the essential services of safe drinking water, treatment and disposal of sewage in an environmentally effective and fiscally responsible manner.”

The plan also features the following six strategic elements:

- 1. Create deliberate fiscal resources**
- 2. Conduct succession planning**
- 3. Manage administrative, operational, and maintenance needs**

- 4. Improve community communication**
- 5. Maintain our water and wastewater systems**
- 6. Develop a long-range water securitization plan**

Spanning fiscal years 2019-2023, 2021 marks the midway point of the plan. The board of directors met in November to revisit the plan with current challenges and opportunities in mind.

On December 7th, the RCSD board will meet again to amend the plan. This meeting is open to the public via teleconference. You can find information on the meeting on our website rosamondcsd.com under [I WANT TO...](#) and [View Meetings Schedule, Agendas, & Minutes](#).

Upcoming Holiday Closures

The Rosamond Community Services District office will be closed from Thursday, December 23rd through Friday, December 31st. We will be reopened on Monday, January 3rd.

Our Office is Open Just the Lobby is Closed

Recognizing that clean, sanitary, and reliable water and sewer service is vital to our community's health and wellbeing, RCSD continues to take the COVID pandemic seriously.

With this in mind, while our office remains open and fully functional, our lobby and drive-up windows remain closed to the public. We appreciate your patience and understanding as we continue to navigate the uncertainties of the pandemic. You can reach our customer service team during our regular office hours at 661-256-3411 or customerservice@rosamondcsd.com

No Water?

Your Pipes May Be Frozen

Freezing temperatures can freeze pipes and slow the flow of water in your home to a trickle or even stop it completely. If your RCSD account is in good standing and your water is not flowing on a cold day, your pipes may have frozen.

Remember that RCSD is responsible for the water infrastructure leading up to and including your water meter. Everything on the house side of the water meter is the responsibility of the property owner. While we cannot help property owners with frozen pipes and other plumbing problems, here are some tips you may find helpful.

Preventing Pipes from Freezing

- **Insulate your pipes-** This is often a one-day job that most homeowners can tackle. Contact your local home improvement store or plumber for more information.
- **Keep the heat on/up in your home-** An easy way to keep the pipes inside your house from freezing is to keep them warm by heating your home, even if it is unoccupied.
- **Seal up your home with caulking and foam tape-** Trapping warmer air around your pipes and keeping cold outside air out is an easy way to help keep your pipes from freezing. Fix the drafts in your home; your pipes and heating bill will thank you.

- **Close the garage door or access doors and panels-** This is the same idea as sealing up your home but on a much larger scale.
- **Leave a faucet trickling-** Keeping water flowing through the sections of pipes that are cold enough to freeze can keep them from freezing. Be sure to capture the water that trickles out in a bucket to use it, rather than just waste it down the drain.

Thawing Frozen Pipes

- **Turn on your faucet-** This will let warmer water flow through the ice and help melt it. Be sure to capture the water and use it rather than just waste it down the drain.
- **Use a hairdryer, heat lamp, or heating pad on the frozen section of the pipe-** With the faucet open, start on the faucet side of the pipe and work back. NEVER USE EXTREME HEAT OR OPEN FLAMES.
- **Use a space heater to blow warm air around the frozen pipes.**

Household Hazardous Waste Drop-off

Rosamond residents looking to get rid of household hazardous waste will again have the opportunity to do so for free this month. Kern County is holding a household hazardous waste drop-off event on December 4th in Tehachapi.

Household Hazardous Waste Drop-off

4 Dec 2021, 9am-1pm
Tehachapi Sanitary Landfill
12001 E Tehachapi Blvd, Tehachapi

Leaking containers will not be accepted. Remember to label each container and to NEVER MIX CHEMICALS.

