



## Rosamond Community Services District

Official Newsletter of Rosamond Community Services District - May 2022

### Late Fee and Service Disconnections Resume in July

The state of California enacted several emergency measures regarding past due accounts during the COVID pandemic. However, these measures have either already expired or are set to expire soon. Despite these emergency measures, you are still responsible for paying for the water and sewer service you received, including any unpaid balances during the pandemic.

Late fees and service disconnections for delinquent accounts will resume on July 1st, 2022. What does this mean for our customers?

If your account is in good standing (paid off each month), there will be no impact.

If you have an unpaid balance on your account, it will begin to accrue late fees.

RCSD will begin processing a service disconnection for severely delinquent accounts

If you are carrying an unpaid balance on your account from month to month, or if you are unable to pay your water and sewer bills, please reach out to our customer service team so we can help you bring your account back into good standing. We have options to help our customers, but we cannot help you if you do not contact us.

**Phone: 661-256-3411** (Mon, Tue, and Thu: 8am to 4:30pm, Wed: 9am to 4:30pm, closed Fri)

**Email: [customerservice@rosamondcsd.com](mailto:customerservice@rosamondcsd.com)**

**Website: [rosamondcsd.com](http://rosamondcsd.com)**, under CUSTOMERS select [Billing Questions](#)

Again, RCSD is your partner in accessing clean and healthy water. If you are unable to pay your bill or overdue balance, please reach out to us so we can help you.

### Turn Green Lawn Into Green Dollars

RCSD customers are now eligible for a new lawn reduction rebate program that offers \$1 per square foot of living lawn removed, landscape design assistance, and even free plants! To learn more, visit:

[avr.cd.org/grass-reduction-program](http://avr.cd.org/grass-reduction-program)

### RCSD: Your Special District

Initially founded in 1966, Rosamond Community Services District (RCSD) is a special district that serves the community of Rosamond. While the services RCSD provides have changed over the years, we have always taken on the responsibility of providing the clean drinking water and sanitary sewer service required for our community to be healthy and thrive. RCSD also currently provides graffiti abatement services and collects money for street light services provided by Southern California Edison.

Despite being a growing community, Rosamond is unincorporated and relies on Kern County for every other public service not specifically provided by RCSD.

The RCSD team is happy to do everything in our power to help our community, but we are limited to delivering healthy water, safely treating sewage, collecting money for streetlights, and cleaning up graffiti.

All other services, including roads, law enforcement, and park maintenance, are the responsibility of Kern County. If you have

comments or questions about any of these other services that RCSD does not provide, you can contact our county supervisor, Zack Scrivner, at:

**661-868-3660**

[district2@kerncounty.com](mailto:district2@kerncounty.com)

You can also attend the Rosamond Municipal Advisory Council meetings, which are held on the third Thursday of each month at 7:00pm at Hummel Hall, 2500 20th Street West, in Rosamond.

### **Call In Overloaded Vehicles To CHP**

Bulk water sales at RCSD are an important service offered to our community. There are many Rosamond residents and neighbors who rely on the self-serve bulk water dispenser for their day-to-day lives. Providing this service also discourages water theft, a serious issue that is running rampant in other local areas. This helps reduce infrastructure damage and keeps your water bill as low as possible.

However, water hauling can be a difficult and dangerous task.

Water is heavy, weighing 8.3 pounds per gallon. A common blue water barrel weighs 456.5 pounds when full, and the white caged portable water tanks weigh well over a ton! Add to the weight the fact that water is an unstable load that flows and sloshes with each stop and turn. Trucks, vans, and trailers that are overloaded with water can and do cause accidents that often result in injuries or death.

You can help by making sure you never overload your vehicle or trailer when hauling water and being extra careful when starting, stopping, and turning.

If you see an oversized, overloaded, or unsafe vehicle or trailer on the road, please call the CHP non-emergency line, 760-872-5900, with the license plate of the vehicle, where it was seen, and what direction it was heading.

### **Easy Efficiency Tip: Full loads only**

We love the conveniences modern living provides us. Inventions like clothes washing machines and dishwashers have made our chores and lives easier. Many modern clothes and dishwashers boast efficient water usage, but to get the most water efficiency out of these appliances, you need to fill them up.

A dishwasher doesn't know if you are running a full load, half load, or just a few plates; it uses the same amount of water either way. Some clothes washers allow you to choose the size of load you are doing but still are most efficient when you run full loads.

So, go ahead and put off laundry or the dishes until you have enough to run a full load. It's not being lazy, it's being water efficient. Be careful not to overload either appliance, though.

### **Bulky Waste Dropoff Date**

Trash dumped in our deserts is a blight and community hazard. Do your part by disposing of your bulky trash items the right way. On Saturday, June 4th, Waste Management is hosting a free bulky item drop-off event at their facility in Rosamond. Remember: No hazardous waste or tires allowed.

**Free Bulky Waste Drop-off  
Waste Management Rosamond  
Saturday, June 4, 2022  
8am-12pm.**

