



Rosamond Community Services District

Official Newsletter of Rosamond Community Services District - September 2022

No Water Waste Program In Effect

Rosamond remains in our Stage 2 water conservation program as we work alongside other California communities to cope with the ongoing drought. This stage is focused on using water efficiently and cutting down water waste.

We remain your partners in water conservation and have no intention of taking any actions to restrict water use that are not mandated by the state and absolutely necessary. Visit our website, rosamondcsd.com, and under [OUR SERVICES](#), select [Water Conservation](#) for more information.

New Account Numbers Are Coming

RCSD is converting to a new billing system. This change is part of our continuing effort to bring our customers the best service at the lowest cost. Most of the conversion to the new billing software will occur behind the scenes. However, there are two significant changes you need to be aware of.

First, your account number will change. This is an unfortunate necessity, and we are very sorry for any inconvenience this causes you. The good news is that your new account number will be sent to you on your monthly utility services statement after the system

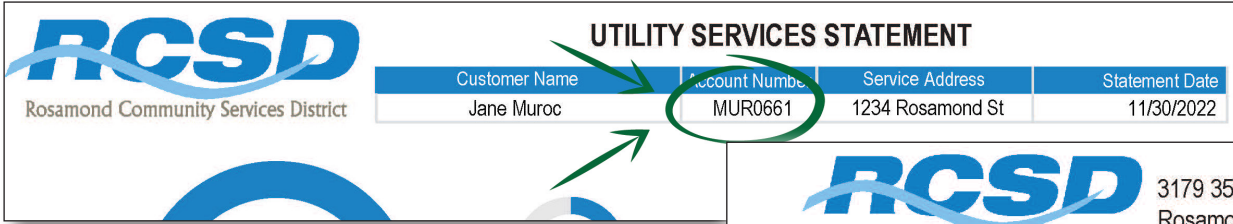
Stage 2 No Waste Program Guidelines

Lawn and Landscape Watering

- Watering every other day or less frequently (You pick the days)
- No more than 11 minutes per watering station each morning and/or evening (No limit on drip systems)
- No watering between 7am and 8pm, April through September
- No watering between 10am and 6pm, October through March (You can water anytime during freezing weather)

Other Water Waste Limits

- Avoid irrigation runoff, especially anything longer than 5 minutes
- Fix water leaks within 24 hours of discovery
- No spraying down paved areas (sidewalk, driveway, patio, etc.)
- Only wash cars with a shutoff nozzle on the hose
- Decorative ponds, fountains, pools, and lakes must recirculate water.
- Water by request at restaurants



conversion is complete. Keep an eye on the top right and bottom left of the front page of your statement for the change. Once the new account number appears, you will need it to pay your bill online or over the phone.

The other change is that you will no longer need to use a phone payment ID to pay your bill over the phone. You will only need the new account number, which is found in the top right corner of your utility service statement.

We expect to convert to the new billing system in the last few months of 2022. Keep an eye on our website, Facebook page, and customer emails for news of when the conversion is complete, and your account number has changed.

Again, we apologize for the introduction of new account numbers but are excited about the more straightforward phone payment system and the myriad of benefits this new system will offer our team as they provide you with the best service possible at the lowest cost.

More Water Use = Higher Bills

Did you know that you are responsible for paying for all the water that passes through your meter? While the vast majority of water that flows through your water meter is legitimate water use, some of our customers are experiencing higher water bills due to water waste. Broken sprinkler heads, dripping faucets, leaking toilets, overwatering, and forgetting to turn off the hose are all examples of water waste. Every break, drip,

and leak in your home and yard is not just water wasted; it is money wasted!

Our focus on using water efficiently is not just about conserving our community's water supply; it is also about saving you money! If your monthly usage bill is higher than normal, compare your actual usage numbers to the previous month to see if your usage is up. Higher use, especially if it is much higher, is a good indicator you may have a leak.

We have shared many tips on how to save water and money in previous editions of this newsletter. [Newsletters](#) can be found on our website, rosamondcsd.com, under the [CUSTOMERS](#) menu. You can also find more information and water-saving tips at saveourwater.com. Let's keep working to save our water and your money together.

Turn That Green Lawn Into Dollars

The Antelope Valley Resource Conservation District continues to pay eligible applicants cash money for removing their high water-use lawns. This program pays \$1 per square foot of living lawn removed. It also offers landscape design assistance and even free plants. The program is limited, with payouts made on a first-come, first-serve basis to eligible applicants, so don't wait! To learn more and apply for the rebate, visit avrcd.org.

