

Rosamond Community Services District

Official Newsletter of Rosamond Community Services District - February 2023



Meet RCSD's New General Manager

Kim Domingo is a Kern County native with over three decades of water, sewer, civil engineering, and management experience. Kim began his career in 1990 after earning his bachelor's in civil engineering from California State University Fresno. Two years later, Kim earned his master's degree in civil engineering from the University of California Berkley, becoming a registered civil engineer the following year in 1993.

Kim has worked in both the public and private sectors, serving as principal engineer and public works director for commercial companies and municipal governments. This gives Kim a wealth of knowledge, experience, and the unique perspective of someone who has worked on both sides of water and sewer operations, management, rate studies, compliance, and capital improvement project

issues. Kim gained this experience working for organizations such as AECOM, the City of Delano, and, most recently, the County of Kern, where he worked for 12 years.

Kim has been married for over 40 years to his wife, Yvonne, a registered nurse. Together they have five sons, each of whom has successful careers in the oil, food processing, and health industries. Kim and Yvonne are also the proud grandparents of four grandchildren. Kim enjoys giving back as an active community member, coaching AYSO soccer and Little League baseball, and as a regular churchgoer.

Kim joined the Rosamond Community Services District team in January 2023 as General Manager. We are excited to see how his vision, experience, and expertise will benefit the people and community of Rosamond.

Online Web Payment Help

If you experience difficulty accessing the online payment portal, try these tips:

- Ensure you are using the new account number found on your current bill
- Try using the Google Chrome web browser to access the site
- Clear the cached images and files from your web browser

For more detailed instructions, please visit our website, <u>rosamondcsd.com</u>, and click on <u>Online Payment Portal Tips</u> in the SPOTLIGHT box. Thank you for your patience and understanding as we seek ways to bring you the best service and rates possible.

Drought Update

Recent winter storms have brought welcome rain to our valley and state. While improvements have been made state-wide, a full third of the state remains in a condition of severe drought as of mid-February.

In Kern, half of the county is in severe drought, with the other half in moderate drought. These conditions are an improvement from the same time last year when 90% of the county was in severe drought.

We have not recovered from the drought. State water use regulations and RCSD continue our STAGE 2 No Water Waste Program (see below).

RCSD Office Lobby Hours

The RCSD lobby is open for in-person business. Our customer service team is available in our lobby and via our customer service phone line:

Monday: 8 am to 4:30 pm Tuesday: 8 am to 4:30 pm Wednesday: 9 am to 4:30 pm Thursday: 8 am to 4:30 pm

Friday: Closed

Our online customer service options are available for customers who prefer the convenience of 24-hour access to self-help options on our website and help via email at customerservice@rosamondcsd.com.

Stage 2 No Waste Program Guidelines

Lawn and Landscape Watering

- · Watering every other day or less frequently (You pick the days)
- No more than 11 minutes per watering station each morning and/or evening (No limit on drip systems)
- · No watering between 7am and 8pm, April through September
- No watering between 10am and 6pm, October through March (You can water anytime during freezing weather)

Other Water Waste Limits

- Avoid irrigation runoff, especially anything longer than 5 minutes
- Fix water leaks within 24 hours of discovery
- No spraying down paved areas (sidewalk, driveway, patio, etc.)
- · Only wash cars with a shutoff nozzle on the hose
- Decorative ponds, fountains, pools, and lakes must recirculate water.
- Water by request at restaurants

