



Rosamond Community Services District

Official Newsletter of Rosamond Community Services District - November 2023

Holiday Closures and Meeting Schedules

As the holidays approach, many of us make an effort to spend time with our family and friends, rekindling those bonds that we rely on throughout our lives. Each year we afford the RCSD team that same opportunity by canceling or moving regular meetings and closing our office for a few days.

Regular Board Meetings

Our regular board meeting will be held on Wednesday, December 13th, at 5:30pm. The second meeting of the month will be canceled. A special board meeting may be called if urgent business arises.

Office Closures

Our offices will be closed the last week of December 2023. The last day the office will be open for business in 2023 is Thursday, December 21st.

It's important to note that even when the RCSD office is closed, we always have a team of professionals on-call and ready to serve should the need arise.

Don't Pay For Someone Else's Water - Keep Your Account Info Up To Date

As an RCSD account holder, you are responsible for paying for all of the water that passes through the water meter at your service location. Recently we have had several customers sell their homes or property and move away without discontinuing their RCSD services. When the new owners came in, they were receiving water and sewer service at the previous owners' expense.



Blood Drive

Rosamond Community Services District

Location: Board Room
3179 35th Street W
Rosamond, CA 93560

Monday, December 11, 2023
12:00 p.m. to 6:00 p.m.



The good news is that these extra expenses are easily preventable by keeping all of your account information up to date. The better news is that opening and closing accounts and updating your contact information can be done anytime night or day, on our website, rosamondcsd.com.

Opening and closing accounts

You can easily [Apply for Service](#) and request a [Service Disconnection](#) under the [CUSTOMERS](#) tab of our website. Remember that only the property owner can open or close an account with RCSD. All tenants must go through the owner of the property they are renting or leasing.

We are all trying to get the most out of our money in today's economy, especially during the holiday season. Do your part to not let your money go down the drain because of outdated account info.

There's Still Time To Get Help Paying Your Water Bill

If you're falling behind on your payments or need help with your current bill so you don't fall behind, the Low Income Household Water Assistance Program (LIHWAP) may be able to help. This federally funded utility assistance program is administered locally through the Community Action Partnership of Kern (CAPK). Households can qualify for LIHWAP based on their income, and qualifying households can use LIHWAP even if they have not fallen behind and their accounts are still in good standing.

This no-cost-to-you program is not funded or administered by RCSD, but can be applied to your RCSD bills. Learn more and see if you qualify at <https://energy.capk.org/water-utility-assistance/>



No Water? Your Pipes May Be Frozen

Freezing temperatures can freeze pipes, slowing the flow of water in your home to a trickle or even stopping it completely. If your RCSD account is in good standing and your water is not flowing on a cold day, your pipes may have frozen.

While RCSD is responsible for the water infrastructure leading up to and including your water meter, everything on the house side of the water meter is the responsibility of the property owner. Here are some tips you may find helpful this winter.

Preventing Pipes from Freezing

- **Insulate your pipes-** This is often a one-day job that most homeowners can tackle. Contact your local home improvement store or plumber for more information.
- **Keep the heat on/up in your home-** An easy way to keep the pipes inside your house from freezing is to keep them warm by heating your home, even if it is unoccupied.
- **Seal up your home with caulking and foam tape-** Trapping warmer air around your pipes and keeping cold outside air out is an easy way to help keep your pipes from freezing. Fix the drafts in your home; your pipes and heating bill will thank you.
- **Close the garage door or access doors and panels-** This is the same idea as sealing up your home but on a much larger scale.
- **Leave a faucet trickling-** Keeping water flowing through the sections of pipes that are cold enough to freeze can keep them from freezing. Be sure to capture the water that trickles out in a bucket to use it, rather than just waste it down the drain.

Full Machines Are The Dream

Washing machines and dishwashers can be real lifesavers when company shows up during the holiday season. Newer appliances are more water-efficient, and all washing machines and dishwashers tend to use water more efficiently when they are fully loaded. When possible, combine smaller loads to make a full washing machine load. Go ahead and put off doing the dishes another day in the name of using water more efficiently. And it's always a great time to upgrade to a newer, more water-efficient dishwasher or washing machine, though we don't recommend them as holiday gifts.

