



## Rosamond Community Services District

Official Newsletter of Rosamond Community Services District - February 2024



### **Keeping Rosamond Beautiful**

While RCSD is limited in our authority by the state law and local voters, our team does share responsibility with Kern County for cleaning up graffiti in our community. This task, also known as graffiti abatement, is one in which we take great pride because it directly improves our community. But we need your help in our efforts to keep Rosamond beautiful and graffiti free.

The RCSD team can only clean up graffiti we know about. You can help by being our eyes on the street and reporting any graffiti you see around town by calling 661-256-3411 or emailing [customerservice@rosamondcscd.com](mailto:customerservice@rosamondcscd.com). When reporting graffiti, please include the following information:

- Address or cross streets
- Physical location (on a wall, building, etc)
- Any other helpful information

Our team is committed to cleaning up graffiti as soon as possible, often within 72 hours of it being reported. However, we are limited to only cleaning up where we have the permission and access needed to do so. All graffiti is photographed before being cleaned, and, while our team does the best they can, we can't always match existing colors when painting over graffiti.

Thank you for your help in our efforts to keep Rosamond beautiful through graffiti abatement.

### **Household Hazardous Waste Events**

Despite being commonly available and used, household chemicals can be dangerous and toxic. That's why it's vital to keep them out of our water supply. Never dump household chemicals down drains, toilets, or in the desert. Instead, drop them off at one of Kern County Public Work's upcoming free household hazardous waste events.

There are two upcoming events in Tehachapi this month and one in Mojave.

**Friday, March 1st, 9am - 1pm**  
**Saturday, March 2nd, 9am - 1pm**  
Tehachapi Landfill  
12001 East Tehachapi Blvd  
Tehachapi, CA 93561

**Saturday, March 2nd, 9am - 12pm**  
Mojave Special Waste Facility  
17035 Finnin Street, Bldg #2  
Mojave, CA 93501

Remember to label each container and to NEVER MIX CHEMICALS. Leaking containers will not be accepted.

### **Your Last Chance To Get Free Help Paying Your Water Bill**

If you're falling behind on your payments or need help with your current bill so you don't fall behind, the Low Income Household Water Assistance Program (LIHWAP) may be able to help your household.

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### **REMINDER: Severely Delinquent Account Fees Have Resumed**

RCSD remains dedicated to keeping the water and sewer rates as low as possible. An important part of this effort is using every tool available to ensure our customers pay for the water and sewer service they actually use.

*Two fees associated with severely delinquent accounts were resumed in February 2024.*

**\$20 door hanger fee** - This fee recuperates the additional labor associated with serving severely delinquent accounts with a door hanger notice that their account will face a service disconnection for non-payment in ten business days.

**\$45 service disconnection fee** - This fee recuperates the additional labor associated with disconnecting severely delinquent accounts from water service for non-payment.

These two fees were originally approved in 2015, and were temporarily suspended to help customers with severely delinquent accounts recover financially during the pandemic. Please reach out to our customer service team if you have any questions.

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LIHWAP is a federally funded utility assistance program administered locally through the Community Action Partnership of Kern (CAPK). Households can qualify for LIHWAP based on their income, and Qualifying households can use LIHWAP even if they have not fallen behind on their water bills.

This program has been extended through the end of March 2024. You must apply before the end of this month, by March 31st, 2024, to take advantage of this opportunity to get free help paying your water bill. Learn more and see if you qualify at <https://energy.capk.org/water-utility-assistance/>

#### **Keeping Your Contact Information Up To Date**

RCSD uses your mailing address, email address, and phone number for more than just sending bills. This contact information is how we send out our monthly newsletters and reach out to our customers with

essential health and safety information. We can't keep you informed if we don't have your current contact information. The good news is that it's easy to update your contact information yourself on our website. Just click over to [rosamondcsd.com](https://rosamondcsd.com), then, under the [I Want To](#) menu, select [Update My Contact Info](#).

#### **Think at the Sink**

*The sink is a great place to think about water conservation. Like we discussed last month, whether you're brushing your teeth, shaving, or washing your face, turn the water off when you're not actively using it. You can also reduce your water usage by installing aerators on your sinks. Aerators screw on to the end of your sink and break up the water stream, meaning you can get similar pressure and power with less flow. Finally, check your sinks often for leaks and fix them promptly if they appear. These three simple things can add up to a lot of water savings.*

