



Rosamond Community Services District

Official Newsletter of Rosamond Community Services District - August 2024

Free Smart Water Meter Add-on Helps RCSD Customers Save

Want to get an amazing piece of tech that is easy to install and can help you save money and water by detecting and alerting you of water leaks? RCSD has partnered with Flume through the California Department of Water Resources to help 100 RCSD customers get a free smart home water monitor and leak detector.



This amazing device installs in around ten minutes, without any cutting or wiring, and starts detecting and alerting you of leaks immediately! Normally \$249, the Flume smart meter is being offered to 100 RCSD customers free of charge.

Ready to sign up? You will need a few things to participate in the program:

- A home wifi connection
- An Android or iOS (Apple) device
- A compatible water meter
- The ability to bend over and access your water meter

Participating customers will need to pay a \$25 deposit that will be refunded to you as soon as the Flume smart meter is installed and working.

Learn more and sign up to get your Flume smart meter at flumewater.com/rebate/ca/rosamond-dwr/ or reach out to Flume directly with your questions via email at support@flumewater.com

RCSD Does Not Do Door to Door Sales

We have heard from several of our customers that people are going door to door offering free water tests or selling water systems. These people can look official, often wearing visibility vests and carrying clipboards, but they are not representatives of RCSD.

RCSD water is safe and healthy to drink straight from the tap. No additional water system needed.

Remember: RCSD crews always wear a uniform and drive RCSD vehicles. Look for the RCSD logo before talking to someone about your water service.



Billing Tips

Billing can be challenging for us all at times. To help ensure you have the best billing experience, follow these tips:

- Ensure all your information is correct when making a payment, especially your RCSD account number. You can find your RCSD account number at the top and bottom left corner of your billing statement.
- Make your payments on-time to avoid late fees or service disconnection. You can see important billing dates on the calendar on our website at rosamondcsd.com/customers/calendar.
- Keep your contact information up to date. This is easy to do on our website at rosamondcsd.com/i-want-to/update-contact-info
- Reach out to the RCSD customer service team if you are having trouble paying your bill. Our team can easily be reached at 661-256-3411 during regular office hours, or anytime night or day via email at customerservice@rosamondcsd.com



Set Those Sprinklers

How much water your plants, trees, and lawn needs changes throughout the year. As the triple-digit heat of summer fades into the cool of autumn, it's time to adjust your sprinklers to shorter times. If the water runs out of your yard and over the sidewalk, you're watering too long. Reset your sprinklers to shorter times so your plants can still get the water they need and none is being wasted. You can also look at resetting how you water, like setting up drip lines to make sure the water flows only where it is needed and nowhere else.

Public Works Crew Gets It Done

Our public works crew is top notch! Between July 17th and August 6th they:

- Repaired 33 water leaks
- Cleaned 2,945 feet of sewer line
- Inspected 13 manholes
- Video inspected 405 feet of sewer line
- Cleaned graffiti from 2 locations
- Cleaned, repaired, and sanitized water tank 5

