



Rosamond Community Services District

Official Newsletter of Rosamond Community Services District - October 2024

Holiday Office Closures

One of the best ways to provide excellent service to our customers is to keep the RCSD team happy and healthy. To help in this effort, RCSD will be closing the office so our team can take a break during the holidays to rest, recharge, and gather with friends and family.

Veterans Day

Office closed:
November 11th

*Office reopens:
Tuesday, November 12th*

Thanksgiving Day

Office closed:
November 28th

*Office reopens:
Monday, December 2nd*

Holiday Office Closure

Office closed:
December 24th through January 1st

*Office reopens:
Thursday, January 2nd*

It may be helpful to mark these closures on your calendar so you can complete your business with RCSD around them.

Fight the FOG

Sewers are the unsung heroes of modern sanitation. Quickly, quietly, and discreetly, they carry our wastewater away to be processed until it can safely be returned to the aquifer. While none of us would like to imagine life without a sewer, it's not something we usually think about. We need to change that.

Despite the heavy-duty job they perform, our sewers are actually quite delicate. Modern sewer systems rely on gravity for a majority of the sewage motion in the pipes, though pumps do provide some assistance. This means that if the wastewater isn't flowing freely through our sewer, it isn't really flowing at all.

Anything that does not quickly dissolve in the toilet when flushed can buildup on pipe walls and cause clogs. If wastewater can't flow toward our treatment plant, it's going to back up the other direction to where it came from. That's a mess nobody wants.

Our sewers are only designed to reliably transport water and the three P's: Pee, Poo, and (toilet) Paper. Flushing anything else down your toilet or pouring anything else down your drain can cause disgusting backups and contaminate our water supplies.

The RCSD public works crew does their part by inspecting and cleaning portions of our sewer system each week, but they need your help.

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A major culprit in sewer slow-downs and stoppages, especially during the holiday months, is FOG- Fats, Oils, and Grease. These common household items can quickly solidify in the cold sewer water and clog sewer pipes. Never pour grease, cooking oil, or meat drippings down the drain. Egg shells don't dissolve in water and also contribute to increased sewer maintenance, so keep them out of the sink as well.

Other culprits to sewer slow-downs and stoppages include wipes (even those labeled as flushable), facial tissues, paper towels, feminine hygiene products, cotton swabs, dental floss, condoms, rags, toys, dead animals, and anything else other than water and the three P's. Even if the toilet can handle them, the sewers cannot.

You should also never flush household chemicals, medicines, or drugs. These can dissolve in the water and taint our water supplies or harm the delicate biological processes used in the treatment of wastewater.

We can all do our part to help keep our sewers flowing and our community healthy and sanitary by only letting water and the three P's drain into our sewers.

Contacting the RCSD Team

You can get the help you need, even when our office is closed, by using the contact information below.

Regular Business Hours

Please feel free to stop by our office or call us at 661-256-3411 anytime during our regular business hours. A member of the RCSD team will be happy to help you with anything you may need.

RCSD Office Hours

Monday - 8:00 am to 4:30 pm
Tuesday - 8:00 am to 4:30 pm
Wednesday - 9:00 am to 4:30 pm
Thursday - 8:00 am to 4:30 pm
Friday - Closed
Saturday - Closed
Sunday - Closed

After-hours Routine Business

You can use one of the self-service forms under the [I Want To...](#) menu on our website or email customer service anytime at customerservice@rosamondcsd.com.
It may take up to three business days to get a response to your email.

After- hours Emergency Issues

You can call 661-816-5345 anytime you have an after-hours water or sewer emergency.
Non-emergency after-hours service calls may result in a \$120 fee being charged.

Full Machines Are The Dream

Washing machines and dishwashers can be real lifesavers when company shows up during the holiday season. Newer appliances are more water-efficient than old and outdated ones, and all washing machines and dishwashers tend to use water more efficiently when they are fully loaded. Combine smaller loads to make full loads in washing machines and dishwashers whenever possible. Go ahead and put off doing the dishes another day in the name of using water more efficiently. Anytime is a great time to upgrade to a newer, more water-efficient dishwasher or washing machine and holiday sales can help you save even more money, though we don't recommend giving them as holiday gifts.

